

809 Balmoral Court
Inverness, Florida 34453

January 10, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

Dear Mr. Ashcroft:

Being a fervent supporter of Microsoft and its great success, I feel very strongly that this settlement is in the best interest of the public and should be concluded as soon as possible.

Microsoft is a great company and should be recognized for it. In a country that encourages creative problem solving, it seems ironic that Microsoft is being punished in the first place. I believe that the terms of this settlement go well beyond the issues at hand. Microsoft has agreed to do everything in its power to address and change these concerns, which can be seen from the interim release of Windows XP (the new version of Windows that promote non-Microsoft software within the program).

Microsoft has been punished enough. The recession has had a grave effect on state and Federal budgets and it is important that the technology industry be allowed to concentrate on business now

Sincerely,

Dr. Arthur J Zaccaria (352) 726-1337
Arthur Zaccaria